



**SINGAPORE
POLICE FORCE**
SAFEGUARDING EVERY DAY

POLICE NEWS RELEASE

POLICE ADVISORY ON FAKE GST VOUCHER APPLICATION

The Police would like to alert members of the public of a fake GST Voucher mobile application. In this variant, victims would come across postings on Facebook or receive messages on messaging platforms like Whatsapp, requesting them to download and integrate the latest GST Voucher mobile application with their bank accounts. (Refer to Annex A).

2 Upon replying to the fake Facebook posting or the Whatsapp message, victims would be directed to a webpage containing an Android Package Kit (APK) file, labelled as “GST Voucher” for the purpose of redeeming GST Vouchers. The GST Voucher application is a malicious APK file. Members of the public are advised **NOT** to download any suspicious APK files on their devices as they may contain malware which will allow scammers to access and take control of the device remotely as well as to steal passwords stored in the device.

3 The Police would like to remind members of the public of the dangers of downloading applications from third-party or dubious sites that can lead to malware being installed on victims’ mobile devices. Scammers will trick victims into installing malware-infected apps that are outside of the official Google Play Store.

4 Members of the public are advised to adopt the following precautionary measures:

ADD – anti-virus/anti-malware applications to your device. Update your devices’ operating systems and applications regularly to be protected by the latest security patches. Disable “Install Unknown App” or “Unknown

Sources” in your phone settings. Do not grant permission to persistent pop-ups that request for access to your device’s hardware or data.

CHECK – the developer information on the application listing as well as the number of downloads and user reviews to ensure it is a reputable and legitimate application. Only download and install applications from official app stores (i.e., Google Play Store for Android).

TELL – Authorities, family, and friends about scams. Report any fraudulent transactions to your bank immediately.

5 If you have already downloaded and installed the application or suspect that your phone is infected with malware, please take the following steps:

- a) Turn your phone to “flight mode”.
- b) Run an anti-virus scan on your phone.
- c) Check your bank account/Singpass/CPF etc for any unauthorised transaction(s) using other device(s).
- d) If there are unauthorised transaction(s), report to the bank, relevant authorities, and lodge a Police report.
- e) After completing steps a-c, if you believe that your phone has not been infected with malware, you may resume usage of your phone. As a further precaution, you may consider doing a “factory reset” of your phone and changing important passwords.

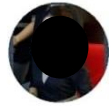
6 If you have any information relating to such crimes or if you are in doubt, please call the Police Hotline at 1800-255-0000, or submit it online at www.police.gov.sg/iwitness. All information will be kept strictly confidential. If you require urgent Police assistance, please dial ‘999’

7 For more information on scams, members of the public can visit www.scamalert.sg or call the Anti-Scam Helpline at 1800-722-6688. Fighting scams is a community effort. Together, we can ACT Against Scams to safeguard our community!

**PUBLIC AFFAIRS DEPARTMENT
SINGAPORE POLICE FORCE
11 AUGUST 2023 @ 5.47PM**

Annex A

Screenshot of the Fake Facebook Postings



26 Jul · 🌐

Have you integrated our latest GST VOUCHER APP with your bank account?
If you haven't, please contact our customer service staff (GST VOUCHER APP). 如果您还没有，请联系我们的客服人员) Or you can PM us on facebook.

Facebook

<https://t.me/GSTcustomerservice2>

GST VOUCHER (GSTV) & ASSURANCE PACKAGE (AP) GUIDE (2023)			
IN THE FORM OF	HOW MUCH?	BASE ELIGIBILITY	FROM WHEN?
GSTV: U-Save Rebates <small>GSTV + AP</small>	\$440 - \$760 <small>For the whole of 2023</small>	HDB households with at least 1 Singaporean ≤1 property	Jan 23, Apr 23, Jul 23 , Oct 23
GSTV: Service & Conservancy Rebate	1.5 - 3.5 months	Households ≥1 Singaporean No private property or have rented out whole flat	Jan 23, Apr 23, Jul 23 , Oct 23
Enhanced GSTV - Cash	\$350 \$700	Singaporeans aged ≥21 AI ≤\$34,000 ≤1 property AV of Home ≤\$21,000	Aug 23
GSTV - MediSave	\$150 - \$450	Singaporeans aged ≥65 ≤1 property AV of Home ≤\$21,000	Aug 23
AP Cash Payouts	\$200 - \$600	Singaporeans aged ≥21 Depends on Annual Income (AI) & property ownership	Dec 23

and more... find out how to check the Govt. support you'll be getting for 2023 & beyond! Seedly Reads

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👍 Like

💬 Comment

➦ Share



5 d · 🌐

Have you integrated our latest GST VOUCHER APP with your bank account?

If you haven't, please contact our customer service staff (您是否已将我们最新的 GST VOUCHER APP 与您的银行账户集成? 如果您还没有, 请联系我们的客服人员)

Please contact me on telegram :

<https://t.me/GSTcustomerservice>

See translation

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Screenshot of the Webpage Containing the Fake GST Voucher App

The screenshot shows a browser window with the URL <https://install.gstvouchers.com/>. The main content area features an app listing for "GST Voucher" with a "1+" age rating. The app icon is a red and white voucher with "GST VOUCHER" written on it. To the right of the icon is a blue "Install" button and a blue circle with a white question mark. Below the icon, the app has a 4.9 rating from 19k ratings, is ranked #4, and has an 18+ age restriction. A section titled "Ratings and Reviews" shows a large "4.6 out of 5" rating and a progress bar with "11k ratings".

install.gstvouchers.com/ × +

← → ↻ <https://install.gstvouchers.com/> ☆

 **GST Voucher** 1+

No. 1

[Install](#) ?


4.9
19k ratings

#4

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age

Ratings and Reviews

4.6
out of 5


11k ratings